



# Study Tour of the UK Mutuals Itinerary

## Saturday 15 September

*Depart Australia (evening departure)*

## Sunday 16 September

15:00 – 17:00 **Check in to DoubleTree by Hilton Hotel Westminster**

Venue: 30 John Islip St, Westminster, London SW1P 4DD, UK  
Phone: +44 -207-630 1000 Fax: 44-207-233 7575  
Standard Check-in: 8.00 am

Location: The hotel is centrally located in Westminster, within easy reach of Westminster Abbey, the Houses of Parliament, the London Eye and Buckingham Palace. Piccadilly Circus and Leicester Square are a short underground journey.

17:30-18:30 **Welcome Cocktail Party** – Private room at DoubleTree by Hilton Hotel sponsored by Nous Group

18:30- Dinner at Leisure



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## Monday 17 September

07:30 – 07:35 Meet in Hotel Foyer Coach transfer to Bedfordshire

10:00 -12:00 **Visit 1 Community Dental Services**, CEO, Alison Reid

Venue: Building 01 Colworth House,  
Colworth Park, Sharnbrook,  
Bedfordshire MK 441LZ

12:00-12:30 **Lunch** Working lunch at Community Dental Services

### *Introduction to UK Mutuals Programme and Social Enterprises in the UK*

14:30-17:00 **Visit 2 Welcome and Introduction to Social Enterprise Mutuals** – Peter Holbrook-CEO Social Enterprise UK, Andrew Laird – Managing Director and Co-Founder, Mutual Ventures and Jo Pritchard - Senior Consultant, SEUK and Founding CEO, Central Surrey Health.

- History – including context of how co-operatives and mutuals are viewed by SEUK
- Current status
- Challenges
- Achievements
- Opportunities

Venue: The Brigade, 139 Toohey Street, London SE12HZ

18:30 – 22:00 **Welcome Dinner** – Hosted by BCCM

Venue: The Grill, Skylon, Southbank Centre, Belvedere Road, London

# Study Tour of the UK Mutuals Itinerary



## Tuesday 18 September

### *Site visits to Health and Social Care Mutuals - Jo Pritchard, SEUK to lead.*

08:40 – 08:45 Meet in Hotel Lobby for bus transfer

10:00-12:00 **Visit 3 Your Health Care**, CEO Siobhan Clarke

Venue: Your Health Care Head Office  
22 Hollyfield Road, Surbiton KT5 9AL  
Ph: 020 83398092

12:00-12:45 **Lunch** with Your Health Care

Venue: Your Health Care

12.45 -13.30 Travel: Minibus transfer to Surrey

13:30-16:00 **Visit 4 Central Surrey Health**, CEO, Steve Flanagan and Rhona Mason, Director HR and Communications and lead for tour visit.

Venue: Leatherhead Community Hospital,  
Poplar Road,  
Leatherhead Road, Surrey  
(Contact: Anna Seeley, EA to CSH Board Chair – 07989673475)

Transfer: Minibus transfer to London

Dinner: At Leisure

# Study Tour of the UK Mutuals Itinerary



## Wednesday 19th September

### *Site visits on employee ownership and mutuals*

09:30- 09:35 Meet in Hotel Lobby – taxis or bus to Oxford Street

10:00-12:30 **Visit 5 John Lewis Partnership**, Simon Fowler, Director John Lewis Partnership and Chairman UK Employee Ownership Association.

Venue: John Lewis Oxford Street Department Store  
Meeting Room, 300 Oxford Street, London. W1C1DX

10.00 –11.00 Presentation by Simon Fowler followed by Q & A

11.00 -12.30 Tour of the store

12:30-13:30 **Lunch** in Store at John Lewis

13.30–14.00 Free time in Store

14.00-14.10 Meet in foyer for transfer to Riverbank House

14:30-16:30 **Visit 6 Employee Ownership** – issues, trends and opportunities, with Graeme Nuttall OBE, Partner, Field Fisher, Government adviser on employee ownership, Chair Nuttall Review “Sharing Success: the Nuttall Review of employee ownership” July 2012, Trustee, Future of Work Commission

Venue: Fieldfisher, Riverbank House,  
2 Swan Lane, London EC4RTT  
(Note: photo ID required for entry)  
Ph: +44 (0) 2078614000

18:30 – 20:30 **Dinner at Hotel**

# Study Tour of the UK Mutuals Itinerary



## Thursday 20 September

### *Meeting on the UK Mutuals Programme*

09:30 – 09:35 Meet in Hotel foyer for transfers

10:00-12:30 **Visit 7** Meeting with **Jonathan Lindley**, Director, Mutuals Programme, and his team from Office for Civil Society – Government Inclusive Economy Unit, Department for Digital Culture, Media and Sport.

Venue: 1 Horse Guards Road, London

12.30-13.00 Coach transfer to Marshall Institute

13:30–14:30 **Hosted Lunch** – at Marshall Institute

5 Lincoln's Inn Fields, WC2A 3BP

14.30 – 15.30 **Visit 8** Marshall Institute, London School of Economics.

Professor Sir Julian Le Grand, Chair UK Mutuals Advisory Task Force (2011) will host the Tour participants with a light lunch, lecture and discussion about the benefits of employee ownership and the early years of the UK Mutuals Programme.

The Rt Hon, the Lord Maude of Horsham, Francis Maude, who was the Cabinet Minister when the UK Mutuals Programme started, has been invited to participate in this session.

Venue: Marshall Institute, London School of Economics  
5 Lincoln's Inn Fields,  
London WC2A 3BP

15.30-16.00 Return Coach transfer to hotel

Dinner at Leisure

# Study Tour of the UK Mutuals Itinerary



## Friday 21 September

### *Site visit and meeting Community Transport and Leisure Services*

08:00 – 08:15 Meet in Hotel Lobby for transfer to Hackney

10:00-11:30 **Visit 9 Hackney Community Transport** – Dai Powell, CEO HCT

Venue: HCT Head Office,  
1<sup>st</sup> Floor, 141 Curtain Road,  
London EC2A3BX

11:30-13:00 **Visit 10 Working lunch meeting with Peter Bunday**, Deputy Managing Director, GLL, Leisure Services. GLL was the first leisure service to form from Greenwich Council when the Council was seeking a new business model to run its leisure services. GLL is owned by its staff and members.

Venue: HCT Head Office

13:00 – 14:00 Travel to Middlesex University - research on UK Mutuals Programme and related areas

14:30- 16:30 **Visit 11 Centre for Enterprise & Economic Development**, Middlesex University  
Hosted by Professor Fergus Lyon and Dr. Ian Vickers from Middlesex University discussing findings from research on co-operatives and mutuals in the UK including employee mutual spin-outs and how co-operatives facilitate economic development

Venue: Centre for Enterprise and Economic Development Research  
Building WG52 – 57, Williams Building  
Middlesex University, Hendon Campus,  
The Burroughs, Hendon. London NW44BT

Dinner at leisure

# Study Tour of the UK Mutuals Itinerary



## Saturday 22 September Free Day at Leisure

09:00 - 20:00 Day at Leisure - London

## Sunday 23 September

11:00 - 11:15 Check Out of Hotel

11:30 - 15:35 Transfer to Manchester via Coach

15:45 - 16:00 Check in to Crowne Plaza Hotel Manchester City Centre  
70 Shudehill, Manchester, M4-AF  
Phone: +44 161 828 8600

## Monday 24 September

### *Site visit Community Housing in Rochdale (tenant owned)*

09:00 - 09:05 Meet in hotel foyer for transfer to site visit

10:00 - 12:30 **Visit 12 Rochdale Boroughwide Housing**, Gareth Swarbrick, CEO with Cliff Mills, Consultant, Anthony Collins Solicitors and Principal Associate, Mutuo UK

12:30 - 13:30 **Lunch** with Managers, tenant owners and employee owners and Cliff Mills with testimonials: Rochdale HQ

Venue: Rochdale Boroughwide Housing  
St Albans House, Drake Street, Rochdale

13:30 - 14:30 **Visit 13 Tour of the Rochdale Museum** led by Liz Mclvor

Venue: Toad Lane, Rochdale

14:30 - 16:30 **Visit 14 Adrian Roper**, CEO, Cartrefi Cymru and colleague from Welsh Co-operatives with Cliff Mills, Consultant, Anthony Collins Solicitors and Principal Associate, Mutuo UK

Venue: Learning Loft Meeting Room,  
Rochdale Museum  
(Contact: Liz Mclvor: Co-operative Heritage Trust) Manager

18:30 - 20:30 Dinner in Manchester – venue tba

# Study Tour of the UK Mutuals Itinerary



## Tuesday 25 September

8.30 – 8.45 Meeting in Hotel Lobby for transfer to the Co-operative Group

### *Site Visit: The Co-operative Group and Angel Place and Social Enterprise Places*

9.00 - 15.00 **Visit 15** BCCM has confirmed visit with Senator Nick Crofts, from the Co-operative Group. Details of the visit are outlined below and include meetings with The Co-operative Group Council, visit to Angel Square, The Federation, Co-operatives UK and Mervyn Wilson from the Co-operative College.

#### **Program with The Co-operative Group**

- 9.00 Welcome by Nick Crofts
- 9.10 Intro and overview of Co-op Group's strategic priorities - Director of Transformation (Rachel Woodman)
- 9.40 Governance challenges in a large co-op - Council Secretary (Gill Gardner)
- 10.10 Brand, community & campaigns strategy - Director of Brand (Helen Carroll)
- 10.40 Walking tour of 1 Angel Square –Rebecca Blakesley
- 11.00 Break
- 11.15 Digital strategy / new ventures - Directors of Digital / Ventures (Emer Coleman & Tim Davies)
- 12.00 Tour of The Federation - the Co-op's digital centre (Emer Coleman)
- 12.20 Working Buffet lunch
- 13.00 Meet Co-operatives UK, Holyoake House (John Atherton, Head of Membership Co-operatives UK)
- 13.30 Meet Co-op College, Holyoake House (Simon Parkinson, CEO)
- 14.30 Depart

15.00 - 17.00 **Visit 16 - Social Enterprise Group Tour of the Places Programme** –Social Enterprise Places Lead, Social Enterprise UK with Jon Monk from Salford Social Enterprise Places

The Places Programme is SEUK led and supported by NatWest. It is a pioneering network of places that aims to improve awareness of social enterprises, bring businesses to social enterprises and to collaborate and share best practice. The Social Enterprise Places are a registered network of thriving social enterprises in Salford that carry the Social Enterprise Place badge, celebrating their achievements as they grow. From quarters, towns, cities and zones – areas around the UK are declaring themselves as social enterprise places committed to investing in the sector. The Social Enterprise Places programme had support from Prime Minister and Local Government leaders. Importantly it is a cross sector initiative. The tour will visit two of the Social Enterprises for approximately one-hour each.

Venues: Start Creative [www.startinspiringminds.org.uk/our-projects/start-creative/](http://www.startinspiringminds.org.uk/our-projects/start-creative/)

Langworthy Cornerstone [www.langworthycornerstone.co.uk/](http://www.langworthycornerstone.co.uk/)



# Study Tour of the UK Mutuals Itinerary



18:30 - 20:00 Dinner at Hotel

## Wednesday 26 September

09:30 - 09:35 Meet in Hotel Lobby for transfer

### *Site Visits – Spin-outs from Government in Health and Social Care and Leisure Services*

10.00-12.15 **Visit 17** Salford **Community Leisure Centre**, Steve Hassall, CEO with Cliff Mills, Consultant, Anthony Collins Solicitors and Principal Associate, Mutuo UK

Venue: Chorley Road,  
Swinton Civic Centre,  
Manchester, M27 5DA

12.30 - 14.00 Hosted Working Lunch

**Visit 18 Janet Tuohy**, CEO Aspire Mutual, Aged and Disabilities – employee owned spin-out set up as a Community Interest Company

Venue: Humphrey Booth Resource Centre  
16-18 Worsley Road,  
Swinton, Salford. M275WW

14.30 - 16.30 **Visit 19 Panel discussion** with two Founding CEO's of employee mutuals, Rachel Law, CEO, Possabilities and Scott Darraugh, CEO Social Adventures.

Venue: Possabilities Office  
Cherwell Wellbeing Hub  
Cherwell Avenue  
Heywood OL10 4SY

18.30 - 20.30 Salford Social Enterprise City Palaver, Star Inn, Salford



in association with



Social  
Enterprise UK

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## Thursday 27 September

Morning at Leisure

- 11:00 – 11:30 Check out of Hotel & transfer to train station
  - 12:00 – 14:30 Travel to London via train
  - 15:00 – 15:30 Check in to DoubleTree by Hilton Westminster  
30 John Islip St, Westminster, London SW1P 4DD, UK  
Phone: +44 -207-630 1000 Fax: 44-207-233 7575
- Afternoon & evening at leisure (own arrangements)

# Study Tour of the UK Mutuals Itinerary



## Friday 28 September

08.30 – 08.45 Meet in hotel lobby for transfer to High Wycombe

10.00 - 12.30 **Visit 20** Cressex Community School  
Holmers Lane, High Wycombe, Buckinghamshire, HP12 4QA.

### Schedule

10 am Arrival & Welcome David Hood, Head teacher

10.15am School tour Cressex Students

10.55am Morning break

11.15am The Cressex Co-operative story – David Hood, Head teacher, Francesca Carey, Head of Student Recruitment at Buckinghamshire New University and Trustee of the Cressex Cooperative Learning Trust

12.30pm Depart

12.30 - 14.00 **Lunch**  
Venue: London Hotel

14.00 - 16.30 **Visit 21 Tour wrap up** – Tour group meet up to share insights and key messages for public policy in Australia arising from the tour.

Venue: Private Meeting room at Double Tree by Hilton

## Saturday 29 September

Morning at leisure – check out of Hotel

Rest of the day at Leisure – own arrangements for transfer to airport

Return to Australia (evening)