



## BCCM 2023 October Leaders' Summit Program

Time	Description
<b>Wednesday, 25 October 2023</b>	
11:30 AM–2:30 PM	<b>17<sup>th</sup> CME 100 Chairs' Forum and Luncheon</b> – Plaza Gallery BCEC
2:30–5:00 PM	<b>Retail and Buying Groups Co-operatives Forum</b> – Concord Boardroom, BCEC Hear from Qian Xiaodong, Chief Information and Analytics Officer, NTUC FairPrice Singapore, a co-operative that is the island country's largest supermarket chain. <b>Guest Speaker:</b> Mr Qian Xiaodong, Chief Information and Analytics Officer, NTUC FairPrice Singapore
2:30–5:00 PM	<b>Agricultural Co-operatives Roundtable</b> – Sky Room 1 BCEC <b>Topic: Accessing Capital to fund investment</b> The Agricultural Co-operatives Roundtable will feature Ross Verry, CEO, Syndex, and Kate Hage, Country Manager, Australia, Syndex, who will talk about how they help agricultural co-ops enter the digital age. <b>Moderator:</b> Stephen Shepherd, Director, AltusQ <b>Guest Speakers:</b> Ross Verry, CEO, Syndex
2:30–5:00 PM	<b>Communications Group Forum</b> – Podium Room, Rydges Hotel Southbank <b>Theme: Is it time for a national CME brand?</b> The BCCM has recently completed its third national poll on public awareness and attitudes to co-ops and mutuals. What can we take away and what's next for co-ops and mutuals to capitalise on consumer interest in socially purposed businesses? <b>Facilitators:</b> Jacqui Daley, Founder and Managing Director, The Measured Marketer; Jodie Brown, Marketing Strategist and Head of Insights, The Measured Marketer and Peter Hunt, Managing Director, Mutuo (UK)
6:30–10:30 PM	<b>Taste of Australia Dinner and 2023 Honour Roll Awards supported by EML</b> – Frangipani Ballroom, Emporium Hotel, Southbank <b>MC:</b> Patricia Karvelas, ABC <b>Guest Speakers:</b> The Hon Di Farmer MP, Minister for Employment and Small Business, Minister for Training and Skills Development and Minister for Youth Justice
<b>Thursday, 26 October 2023</b>	
7:00–7:30 AM	<b>BCCM Breakfast on the Hill – Premiers' and Speakers Room Queensland Parliament House, Brisbane</b> Transfer from Hotel to Parliament House available
7:30–8:45 AM	<b>BCCM Breakfast on the Hill</b> Hosted by RACQ <b>Welcome and opening remarks:</b> David Carter, CEO, RACQ <b>Guest Speaker:</b> Charis Mullen MP, Assistant Minister for Treasury, Queensland Government



Taste of Australia Dinner and BCCM Honour Roll,  
Breakfast on the Hill and Leaders' Summit

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8:45–9:05 AM	Delegates transfer to Brisbane Convention and Exhibition Centre (BCEC) for Summit registration
9:10–9:25 AM	Registration and welcome tea and coffee – Plaza Terrace Room, BCEC
9:25–9:30 AM	Delegates are seated
9:35–9:45 AM	<b>BCCM Leaders' Summit – Welcome to Country</b>
9:45–10:00 AM	<b>MC:</b> Melina Morrison, CEO, BCCM <b>Welcome:</b> Terry Agnew, Chair, BCCM <b>Remarks:</b> Balu Iyer, Regional Director Asia and Pacific, International Co-operative Alliance
10:00–10:05AM	<b>Introduction to Opening Keynote</b> Paul Lewis, CEO, Great Southern Bank
10:05–10:30 AM	<b>Opening keynote: Co-operative Voices – Empowering indigenous communities through co-operative business models – brought to you by Great Southern Bank</b> <b>Speaker:</b> Mary Nirlungayuk, Vice President Corporate Services, Arctic Co-operatives (Canada)
10:30–11:00 AM	<b>Panel discussion on empowering indigenous communities</b> <b>Moderator:</b> Leanne Cutcher, Professor of Management and Organisation Studies, School of Business, The University of Sydney <b>Discussants:</b> Mary Nirlungayuk, Vice President Corporate Services, Arctic Co-operatives (Canada); Uncle Ray Minniecon, Director, Bunji Consultancies and Mark Love, Legal Director, BAL Lawyers
11:00–11:30 AM	<b>Morning tea – Plaza Terrace Foyer</b> Brought to you by CEHL
11:30–1:00 PM	<b>The Leader Dialogues – Five facilitated, deep dive discussions based on industry case studies</b> <i>Please note: Numbers are strictly limited and allocated at online booking and registration.</i> <b>Dialogue 1: Innovation Masterclass with Professor Josserand</b> The popular innovation masterclass run by Emmanuel Josserand is the basis of this highly anticipated dialogue. It will help leaders develop an innovation mindset and take a deep dive into unlocking the potential in their co-operative or mutual, both for profit and social purposes. <b>Room:</b> Plaza P11 <b>Presenter:</b> Professor Emmanuel Josserand, University of Geneva and UTS <b>Dialogue 2: Avoiding greenwash – strategies for true carbon mitigation on and off the farm</b> With new draft guidelines for environmental reporting from the ACCC compelling companies to back-up environmental claims with hard evidence; finding transparent, accountable and reliable strategies and partners to offset your organisation's carbon footprint is more important than ever. <b>Room:</b> Plaza P7 <b>Moderator:</b> Peter Watts, Director, Watts Sustainability



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	<p><b>Discussants:</b> Brianna Peake, Chief Stakeholder Relations, Sustainability and Strategy, CBH Group; Vicki Mullen, Senior Consultant, Finity and Corin Millais, Head of Socially Responsible Banking, Teachers Mutual Bank</p>
	<p><b>Dialogue 3: The future of insurance – Discretionary Risk Mutuals</b></p> <p>Australia's hardening insurance market, climate-related financial risk, and a bevy of other factors are driving a resurgence of interest in discretionary risk mutuals as an alternative vehicle for protecting against business and personal risk. This dialogue will cover critical elements for building strong, sustainable discretionary risk mutuals and discuss the BCCMs' code of best practice.</p> <p><b>Room:</b> Plaza P10</p> <p><b>Moderator:</b> Darren Scammell, Partner and National Head of Financial Services, Grant Thornton</p> <p><b>Discussants:</b> Charmian Holmes, Partner, Hamilton Lock; Andrew Armitstead, CEO, CivicRisk Mutual; David McDonald, Co-Founder, The Bridge International, Rod Scanlon, CEO, Capricorn Risk Services and Geoff Henderson, CEO Unimutual</p>
	<p><b>Dialogue 4: Working on wellbeing – CME strategies for supporting employee mental health</b></p> <p>The BCCM's Leading the Resilience report on how member-owned firms responded to the turbulence of Covid found that CME's unique business model helped make them leaders in protecting and supporting workers and member-wellbeing in times of crisis. This session will further explore leading examples of CME wellbeing programs.</p> <p><b>Room:</b> Plaza P8</p> <p><b>Moderator:</b> Janelle Marr, Managing Director, StepBeyond Strategy</p> <p><b>Discussants:</b> Anna Klease, Prevention Director Workplace Risk, WTW; Alex Madsen, Executive General Manager – Partnerships &amp; Service Delivery, Home Health, Australian Unity and Erwin Webb, Counsellor, The Casino Food Co-op</p>
	<p><b>Dialogue 5: MVM Measures that matter for mutual performance</b></p> <p><i>sponsored by the Mutual Value Lab, Monash Business School</i></p> <p>A range of co-operative and mutual enterprises already use the Mutual Value Measurement (MVM) Framework© as a catalyst for reinvigorating strategy and driving performance. This workshop will explore how to drive success in your mutual through better alignment between your measurement practices and your strategy.</p> <p><b>Room:</b> Plaza P9</p> <p><b>Facilitators:</b> Associate Professor Paul Thambar, Mutual Value Lab, Monash Business School; Professor Matthew Hall, Mutual Value Lab, Monash Business School and Peter Hunt, Managing Director, Mutuo (UK)</p>



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1:00–2:15 PM	Networking Lunch – Sky Room and Terrace
2:15–2:40 PM	<b>International Keynote – Member engagement (online from the US)</b> <b>Designing for the economy of involvement</b> <b>Speaker:</b> Assistant Professor Nathan Schneider, University of Colorado Boulder ( <i>online from the US</i> ) + Q&A
2:40–3:20 PM	<b>Business Leaders in Conversation – brought to you by Heritage Bank</b> <b>Interviewer:</b> Peter Ryan, Senior Business Correspondent, ABC <b>Discussants:</b> Peter Lock, CEO, Heritage and People's Choice and Saul Eslake, Economist
3:20–3:30 PM	<b>Short break</b>
3:30–4:10 PM	<b>Vision for Growth – Sustainability in the marketplace</b> <b>Moderator:</b> Peter Hunt, Managing Director Mutuo (UK) <b>Guest Speaker:</b> Mr Ang Hin Kee, CEO, SNCF, Singapore and Nina Schindler, CEO, European Association of Co-operative Banks ( <i>online from Brussels</i> )
4:10–4:50 PM	<b>Vision for Care</b> <b>Moderator:</b> Stephen Lunn, Social Affairs Editor, The Australian <b>Panel:</b> Commissioner Robert Fitzgerald AM, Ageing and Disability Commission; Tim Johnson, Assistant Secretary – Care and Support Economy Taskforce, Australian Government and Gillian McFee, Program Director, Care Together Program, BCCM
4:50–5:00 PM	<b>Summit Wrap and Invitation to upcoming events</b> Delegates are invited for closing drinks or depart.
5:00–6:00 PM	<b>Closing drinks – Plaza Terrace</b>

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